

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C683690

Initial certification date:
22 July 2021
(by different Certification body)

Valid:
22 July 2024 – 21 July 2027

This is to certify that the management system of
Reti Telematiche Italiane S.p.A. – Gruppo RETELIT
Via Pola, 9 - 20124 Milano (MI) - Italy
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:
The IT Services Management System of the Retelit Group S.p.A. Group to support the provision of Cloud Computing, Housing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services, in accordance with the company services catalog

Place and date:
London, 10 April 2025

For the issuing office:
DNV - Business Assurance
5th Floor, Vivo Building, 30 Stamford Street,
London, SE1 9LQ, United Kingdom



MS N°0181

Membro degli Accordi di Mutuo Riconoscimento EA, IAF
e ILAC. Signatory of EA, IAF and ILAC Mutual
Recognition Agreements



Erië Koek
Management Representative

Appendix to Certificate

Retelit Digital Services S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Pola, 9 - 20124 Milano (MI) - Italy	The IT Services Management System of the Retelit Group S.p.A. Group to support the provision of Cloud Computing, Housing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services, in accordance with the company services catalog.
Retelit Digital Services S.p.A.	Piazzale Europa, 12 - 37135 Verona (VR) - Italy	The IT Services Management System of the Retelit Group S.p.A. Group to support the provision of Cloud Computing, Housing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services, in accordance with the company services catalog.
Retelit Digital Services S.p.A.	Via Pratese, 167 - 50145 Firenze (FI) - Italy	The IT Services Management System of the Retelit Group S.p.A. Group to support the provision of Cloud Computing, Housing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services, in accordance with the company services catalog.
Retelit Digital Services S.p.A.	Via Spilimbergo, 66-70 - 33037 Pasian di Prato (UD) - Italy	The IT Services Management System of the Retelit Group S.p.A. Group to support the provision of Cloud Computing, Housing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services, in accordance with the company services catalog.
RETELIT S.p.A.	Via Pola, 9 - 20124 Milano (MI) - Italy	The IT Services Management System of the Retelit Group S.p.A. Group to support the provision of Cloud Computing, Housing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services, in accordance with the company services catalog.
Retelit Datacenter S.r.l.	Via Pola, 9 - 20124 Milano (MI) - Italy	The IT Services Management System of the Retelit Group S.p.A. Group to support the provision of Cloud Computing, Housing and Telecommunications (TLC) solutions: Voice, Data and Integrated Services, in accordance with the company services catalog.
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