

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C672659

Initial certification date:
22 March 2021
(by different Certification body)

Valid:
30 March 2024 – 29 March 2027

This is to certify that the management system of

Reti Telematiche Italiane S.p.A. Gruppo RETELIT

Via Pola, 9 - 20124 Milano (MI) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System standard:

ISO/IEC 27001:2022

This certificate is valid for the following scope:

Development, Management, applications and infrastructure, Technical, System and Application support, asset management and security management services of internal Information Systems for Retelit Spa and Group companies. Management and delivery of Financial, HR, General Services, Legal and Compliance, Marketing and Procurement services for Retelit Spa and Group companies.

Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services.

In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025

Place and date:
Vimercate (MB), 13 November 2025

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



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Claudia Baroncini
Management Representative

Appendix to Certificate

Reti Telematiche Italiane S.p.A. – Gruppo RETELIT

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
RETELIT S.p.A.	Via Pola, 9 - 20124 Milano (MI) - Italy	Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems for Retelit Spa and Group companies. Management and delivery of financial, HR, General Services, Legal and Compliance, Marketing and Procurement Services for Retelit Spa and Group companies In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit Digital Services S.p.A.	Via Pola, 9 - 20124 Milano (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Antonio Pacinotti, 12 - 39100 Bolzano (BZ) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit Digital Services S.p.A.	Via Spilimbergo, 66-70 - 33037 Pasian di Prato (UD) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Caldera, 21 - 20153 Milano (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit Digital Services S.p.A.	Via Ernesto Sestan, 5 - 38121 Trento (TN) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Fersina, 23 - 38123 Trento (TN) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit Digital Services S.p.A.	Via Giovanni Perari, 9 - 06125 Perugia (PG) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Viale Battista Bardanzellu, 120/126 - 00155 Roma (RM) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit Digital Services S.p.A.	Piazzale Europa, 12 - 37135 Verona (VR) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Pratese, 167 - 50145 Firenze (FI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit Digital Services S.p.A.	Corso Svizzera, 185 - 10149 Torino (TO) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Guido Rossa, 8 - 40055 Castenaso (BO) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit Digital Services S.p.A.	Via Vincenzo Viviani, 8 - 20124 Milano (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services. In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit Digital Services S.p.A.	Via Savona, 125 - 20144 Milano (MI) - Italy	Data Center
Retelit Digital Services S.p.A.	Via Torello De Strada, 13/A - 43121 Parma (PR) - Italy	Data Center

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Ippolito Landinelli, 68 - 19038 Sarzana (SP) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Design, implementation, delivery and maintenance of Unified Messaging services In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit Datacenter S.r.l.	Via Pola, 9 - 20124 Milano (MI) - Italy	Design, construction, installation, service delivery and maintenance for the Housing services, through Retelit Group service companies, in accordance with the service catalog, using ISO/IEC 27017:2015, ISO/IEC 27018:2019, ISO/IEC 27035:2016 guidelines and as PII Controller and/or PII Processor by applying ISO/IEC 27701:2019 (Privacy Information Management System) requirements and guidelines. Delivery of services in High Availability (HA), Business Continuity (BC). In accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit Datacenter S.r.l.	Via Bellafino, 35 - 24126 Bergamo (BG) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Guido Rossa, 8 - 40055 Castenaso (BO) - Italy	Data Center
Retelit Datacenter S.r.l.	Via della Letteratura, 17 - 00144 Roma (RM) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Vincenzo Viviani, 8 - 20124 Milano (MI) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Enrico Fermi, 47 - 20019 Settimo Milanese (MI) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Cornelia, 498 - 00166 Roma (RM) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Carlo Perrier, 4 e 9/a - 00157 Roma (RM) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Meucci, 14 - 37135 Verona (VR) - Italy	Data Center

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Site Name	Site Address	Site Scope
Retelit Datacenter S.r.l.	Via Bisceglie, 95 - 20152 Milano (MI) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Antonio Pacinotti, 12 - 39100 Bolzano (BZ) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Spilimbergo, 66-70 - 33037 Pasian di Prato (UD) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Caldera, 21 - 20153 Milano (MI) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Ernesto Sestan, 5 - 38121 Trento (TN) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Fersina, 23 - 38123 Trento (TN) - Italy	Data Center
Retelit-X S.r.l.	Via Tucide, 14 - 20124 Milano (MI) - Italy	Design, construction, installation, provision and maintenance of housing services, cybersecurity services, equipment maintenance services, customer service management and MPLS backbone network management. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services to support the resilience of services in scope in accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit-X S.r.l.	Via Caldera, 21 - 20153 Milano (MI) - Italy	Design, construction, installation, provision and maintenance of housing services, cybersecurity services, equipment maintenance services, customer service management and MPLS backbone network management. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services to support the resilience of services in scope in accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit-X S.r.l.	Via Darwin, 85 - 20019 Settimo Milanese (MI) - Italy	Design, construction, installation, provision and maintenance of housing services, cybersecurity services, equipment maintenance services, customer service management and MPLS backbone network management. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services to support the resilience of services in scope in accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit-X S.r.l.	Via Correggio, 5 - 20097 San Donato Milanese (MI) - Italy	Design, construction, installation, provision and maintenance of housing services, cybersecurity services, equipment maintenance services, customer service management and MPLS backbone network management. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services to support the resilience of services in scope in accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025

Site Name	Site Address	Site Scope
Retelit-X S.r.l.	Via Mario Bianchini, 15 - 00142 Roma (RM) - Italy	Design, construction, installation, provision and maintenance of housing services, cybersecurity services, equipment maintenance services, customer service management and MPLS backbone network management. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services to support the resilience of services in scope in accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit-X S.r.l.	Viale Battista Bardanzellu, 120/126 - 00155 Roma (RM) - Italy	Design, construction, installation, provision and maintenance of housing services, cybersecurity services, equipment maintenance services, customer service management and MPLS backbone network management. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services to support the resilience of services in scope in accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit-X S.r.l.	Via Leofreni, 4 - 00131 Roma (RM) - Italy	Design, construction, installation, provision and maintenance of housing services, cybersecurity services, equipment maintenance services, customer service management and MPLS backbone network management. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services to support the resilience of services in scope in accordance with the Statement of Applicability, Rev. 05 dated 01 October 2025
Retelit-X S.r.l.	Via Di Torre Spaccata, 172 - 00169 Roma (RM) - Italy	Design, construction, installation, provision and maintenance of housing services, cybersecurity services, equipment maintenance services, customer service management and MPLS backbone network management. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services to support the resilience of services in scope in accordance with the Statement of Applicability, Rev. 05 dated 01 ottobre 2025