

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C789447

Initial certification date:
18 December 2025

Valid:
18 December 2025 – 28 February 2027

This is to certify that the management system of

RETELIT S.p.A.

Via Pola, 9 - 20124 Milano (MI) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Anti-Bribery Management System standard:

ISO 37001:2016

This certificate is valid for the following scope:

Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems for Retelit Spa and Group companies. Management and delivery of finance, HR, General Services, legal and compliance, marketing and procurement services for Retelit Spa and Group companies.

Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog.

Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Place and date:
Vimercate (MB), 05 February 2026

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



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Claudia Baroncini
Management Representative

Appendix to Certificate

RETELIT S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
RETELIT S.p.A.	Via Pola, 9 - 20124 Milano (MI) - Italy	Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems for Retelit Spa and Group companies. Management and delivery of finance, HR, General Services, legal and compliance, marketing and procurement services for Retelit Spa and Group companies.
RETELIT S.p.A.	Via Vincenzo Viviani, 8 - 20124 Milano (MI) - Italy	Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems for Retelit Spa and Group companies. Management and delivery of finance, HR, General Services, legal and compliance, marketing and procurement services for Retelit Spa and Group companies.
RETELIT S.p.A.	Viale Battista Bardanzellu, 120/126 - 00155 Roma (RM) - Italy	Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems for Retelit Spa and Group companies. Management and delivery of finance, HR, General Services, legal and compliance, marketing and procurement services for Retelit Spa and Group companies.
RETELIT S.p.A.	Via Antonio Pacinotti, 12 - 39100 Bolzano (BZ) - Italy	Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems for Retelit Spa and Group companies. Management and delivery of finance, HR, General Services, legal and compliance, marketing and procurement services for Retelit Spa and Group companies.
RETELIT S.p.A.	Via Ernesto Sestan, 5 - 38121 Trento (TN) - Italy	Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems for Retelit Spa and Group companies. Management and delivery of finance, HR, General Services, legal and compliance, marketing and procurement services for Retelit Spa and Group companies.

Site Name	Site Address	Site Scope
RETELIT S.p.A.	Via Gioberti, 18 - 10128 Torino (TO) - Italy	Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems for Retelit Spa and Group companies. Management and delivery of finance, HR, General Services, legal and compliance, marketing and procurement services for Retelit Spa and Group companies.
RETELIT S.p.A.	Via Spilimbergo, 66 - 33037 Pasian di Prato (UD) - Italy	Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems for Retelit Spa and Group companies. Management and delivery of finance, HR, General Services, legal and compliance, marketing and procurement services for Retelit Spa and Group companies.
RETELIT S.p.A.	Viale Giovanni Perari, 9 - 06125 Perugia (PG) - Italy	Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems for Retelit Spa and Group companies. Management and delivery of finance, HR, General Services, legal and compliance, marketing and procurement services for Retelit Spa and Group companies.
Retelit Digital Services S.p.A.	Via Caldera, 21 - 20153 Milano (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Bisceglie, 95 - 20152 Milano (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Bassi Ugo, 2 - 40055 Milano (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Pola, 9 - 20124 Milano (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Vincenzo Viviani, 8 - 20124 Milano (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Antonio Pacinotti, 12 - 39100 Bolzano (BZ) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Pratese, 167 - 50145 Firenze (FI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Roveredo, 52/B - 33170 Pordenone (PN) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Enrico Fermi, 47 - 20019 Settimo Milanese (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Meucci, 14 - 37135 Verona (VR) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Piazzale Europa, 12 - 37135 Verona (VR) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Ernesto Sestan, 5 - 38121 Trento (TN) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Bellafino, 35 - 24126 Bergamo (BG) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Spilimbergo, 66-70 - 33037 Pasian di Prato (UD) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Strada Statale N. 16 - KM. 810+20 - 70019 Triggiano (BA) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Strada Santa Margherita, 6/A - 43123 Parma (PR) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Ippolito Landinelli, 68 - 19038 Sarzana (SP) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Viale Battista Bardanzellu, 120/126 - 00155 Roma (RM) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via della Letteratura, 17 - 00144 Roma (RM) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Corso Svizzera, 185 - 10149 Torino (TO) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Fersina, 23 - 38123 Trento (TN) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Cornelia, 498 - 00166 Roma (RM) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Guido Rossa, 8 - 40055 Castenaso (BO) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Carlo Perrier, 4 - 00157 Roma (RM) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Giovanni Perari, 9 - 06125 Perugia (PG) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.