

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C672660

Initial certification date:
13 April 2021
(by different Certification body)

Valid:
08 May 2024 – 07 May 2027

This is to certify that the management system of

Reti Telematiche Italiane S.p.A.
Gruppo RETELIT

Via Pola, 9 - 20124 Milano (MI) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:

ISO 9001:2015

This certificate is valid for the following scope:

Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems of Retelit Spa and Group companies. Management and delivery of finance, hr, general services, legal and compliance, marketing procurement services of Retelit Spa and Group companies.

Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services (IAF 35, 33, 29, 31)

Place and date:
Vimercate (MB), 17 October 2025

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



Claudia Baroncini
Management Representative

Appendix to Certificate

Reti Telematiche Italiane S.p.A. – Gruppo RETELIT

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
RETELIT S.p.A.	Via Pola, 9 - 20124 Milano (MI) - Italy	Development, Management, applications and infrastructure, technical, system and application support, asset management and security management services of internal information systems for Retelit Spa and Group companies. Management and delivery of finance, HR, General Services, legal and compliance, marketing and procurement services for Retelit Spa and Group companies
Retelit Digital Services S.p.A.	Via Pola, 9 - 20124 Milano (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Spilimbergo, 66-70 - 33037 Pasian di Prato (UD) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Caldera, 21 - 20153 Milano (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Ernesto Sestan, 5 - 38121 Trento (TN) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Fersina, 23 - 38123 Trento (TN) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Giovanni Perari, 9 - 06125 Perugia (PG) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Antonio Pacinotti, 12 - 39100 Bolzano (BZ) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Viale Battista Bardanzellu, 120/126 - 00155 Roma (RM) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Piazzale Europa, 12 - 37135 Verona (VR) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Pratese, 167 - 50145 Firenze (FI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Corso Svizzera, 185 - 10149 Torino (TO) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.

Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Guido Rossa, 8 - 40055 Castenaso (BO) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Vincenzo Viviani, 8 - 20124 Milano (MI) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Strada Santa Margherita, 6/A - 43123 Parma (PR) - Italy	Design, construction, installation, service delivery, maintenance and management of landline, mobile, wireless and satellite telecommunications networks and systems in Italy and abroad, for the Housing, provision of voice and data transport services with Italian National Operator license in accordance with the service catalog. Delivery of services in High Availability (HA), Business Continuity (BC) and Disaster Recovery (DR). Design, implementation, delivery and maintenance of Cloud Computing services in IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) mode, in accordance with the service catalog. Design, implementation, delivery and maintenance of Unified Messaging services. Design and delivery of Contact Center Services.
Retelit Digital Services S.p.A.	Via Torello De Strada, 13/A - 43121 Parma (PR) - Italy	Data Center

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Site Name	Site Address	Site Scope
Retelit Digital Services S.p.A.	Via Savona, 125 - 20144 Milano (MI) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Pola, 9 - 20124 Milano (MI) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Bellafino, 35 - 24126 Bergamo (BG) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Guido Rossa, 8 - 40055 Castenaso (BO) - Italy	Data Center
Retelit Datacenter S.r.l.	Via della Letteratura, 17 - 00144 Roma (RM) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Vincenzo Viviani, 8 - 20124 Milano (MI) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Enrico Fermi, 47 - 20019 Settimo Milanese (MI) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Cornelia, 498 - 00166 Roma (RM) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Carlo Perrier, 4 e 9/a - 00157 Roma (RM) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Meucci, 14 - 37135 Verona (VR) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Bisceglie, 95 - 20152 Milano (MI) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Antonio Pacinotti, 12 - 39100 Bolzano (BZ) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Spilimbergo, 66-70 - 33037 Pasian di Prato (UD) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Caldera, 21 - 20153 Milano (MI) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Ernesto Sestan, 5 - 38121 Trento (TN) - Italy	Data Center
Retelit Datacenter S.r.l.	Via Fersina, 23 - 38123 Trento (TN) - Italy	Data Center
Retelit-X S.r.l.	Via Tucidue, 14 - 20124 Milano (MI) - Italy	Design, construction, installation, service provision, maintenance, and management of telecommunications networks and systems in Italy and abroad, for the provision of housing, voice, and data transport services with an Italian National Operator license in accordance with the service catalog. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services. Design and provision of contact center services
Retelit-X S.r.l.	Via Darwin, 85 - 20019 Settimo Milanese (MI) - Italy	Design, construction, installation, service provision, maintenance, and management of telecommunications networks and systems in Italy and abroad, for the provision of housing, voice, and data transport services with an Italian National Operator license in accordance with the service catalog. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services. Design and provision of contact center services

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Site Name	Site Address	Site Scope
Retelit-X S.r.l.	Via Di Torre Spaccata, 172 - 00169 Roma (RM) - Italy	Design, construction, installation, service provision, maintenance, and management of telecommunications networks and systems in Italy and abroad, for the provision of housing, voice, and data transport services with an Italian National Operator license in accordance with the service catalog. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services. Design and provision of contact center services
Retelit-X S.r.l.	Via Leofreni, 4 - 00131 Roma (RM) - Italy	Design, construction, installation, service provision, maintenance, and management of telecommunications networks and systems in Italy and abroad, for the provision of housing, voice, and data transport services with an Italian National Operator license in accordance with the service catalog. Provision of High Availability (HA), Business Continuity (BC), and Disaster Recovery (DR) services. Design and provision of contact center services