

Accessibility Statement for the Etnicom.it Website in Compliance with EU Directive 2019/882

This Statement is accessible according to the WCAG 2.2 guidelines at level AA.

This Statement was **issued on** 25 June 2025.

The **most recent update** to this Statement was issued on 25 June 2025.

This Statement was published on the website <https://www.etnicom.it/> on 27 June 2025.

Reports of any inconsistencies, suggestions for improvement, or issues can be submitted to the Company by completing the form available at <https://www.retelit.it/it/web-accessibility>.

Retelit Digital Services SpA is committed to making its website Etnicom.it accessible, in compliance with EU Directive 2019/882, transposed by Italian Legislative Decree 82/2022.

1. Compliance Status

This website is partially compliant with the requirements set out in Appendix A of the standard UNI EN 301549 and ISO/IEC 40500, due to the non-compliances listed in the following section 2.

2. Non-accessible Content

The content listed below is not accessible as of the publication date of this Statement:

- *Success Criterion 1.1.1 Non-text Content.*
Some non-text content presented to the user does not have a text alternative that serves the same purpose.
- *Success Criterion 1.3.1 Info and Relationships.*
Some structural information and logical relationships between elements are not visible or perceivable by users who cannot perceive them visually.
- *Success Criterion 1.4.3 Contrast (Minimum).*
The text does not have a minimum contrast ratio of 4.5:1 against the background. Large-scale or bold text does not meet the minimum contrast ratio of 3:1.
- *Success Criterion 1.4.4 Resize Text.*
The text cannot be resized up to 200% without loss of content or functionality.
- *Success Criterion 2.4.1 Bypass Blocks.*
There is no way to bypass repetitive content (such as menus and headers) and directly access the main content of the page.
- *Success Criterion 2.4.4 Link Purpose (In Context).*
Some links do not have a clear and understandable purpose, even when read alone or together with the surrounding text.
- *Success Criterion 2.4.6 Headings and Labels.*
Some headings and labels describing topics or purposes are missing.
- *Success Criterion 2.4.9 Link Purpose (Link Only).*
The text of each link is not sufficiently descriptive on its own, without relying on the surrounding context.
- *Success Criterion 3.2.4 Consistent Identification.*
Elements that perform the same function are not always presented in the same way.

- *Success Criterion 3.2.5 Change on Request.*
Changes in content or context do not occur only when explicitly requested by the user.
- *Success Criterion 4.1.2 Name, Role, Value.*
Not all user interface elements have a name, role, and value correctly conveyed to assistive technologies.

3. Correction of Non-Accessible Content

No remediation activities are planned, as the website is scheduled to be de-published by the end of 2026.

4. Preparation of the Accessibility Statement

This Statement was drafted on 25 June 2025, following an initial technical evaluation of the website.

The assessment was carried out by an independent third-party organization.

5. Methods for Submitting Reports

Individuals may submit reports via the designated contact form on the website at <https://www.retelit.it/it/web-accessibility> to notify the Company of any difficulties, suggestions, or non-compliance.

In the event of an unsatisfactory response or no response from the Company within 30 (thirty) days of the notification or request, the individual may submit a report to AgID via certified email (PEC) at the following address: protocollo@pec.agid.gov.it

6. Website Information

- Automated and manual usability tests have been conducted.
- This website is managed using the WordPress content management system (CMS).

7. Corporate Structure Information

- As of the publication date of this Statement, Retelit Digital Services SpA has 32 employees with disabilities.
- There are no workstations for employees with disabilities available within the company.