

Accessibility Statement for the Retelit.it Website in Compliance with EU Directive 2019/882

This Statement is accessible according to the WCAG 2.2 guidelines at level AA.

This Statement was **issued on** 23 June 2025.

The **most recent update** to this Statement was issued on 23 June 2025.

This Statement was published on the website <https://www.retelit.it/> on 27 June 2025.

Reports of any inconsistencies, suggestions for improvement, or issues can be submitted to the Company by completing the form available at <https://www.retelit.it/it/web-accessibility>.

Retelit SpA is committed to making its website Retelit.it accessible, in compliance with EU Directive 2019/882, transposed by Italian Legislative Decree 82/2022.

1. Compliance Status

This website is partially compliant with the requirements set out in Appendix A of the standard UNI EN 301549 and ISO/IEC 40500, due to the non-compliances listed in the following section 2.

2. Non-accessible Content

The content listed below is not accessible as of the publication date of this Statement:

- *Success Criterion 1.1.1 Non-text Content.*
Some non-text content presented to the user does not have a text alternative that serves the same purpose.
- *Success Criterion 1.3.1 Info and Relationships.*
Some structural information and logical relationships between elements are not visible or perceivable by users who cannot perceive them visually.
- *Success Criterion 2.4.1 Bypass Blocks.*
There is no way to bypass repetitive content (such as menus and headers) and directly access the main content of the page.
- *Success Criterion 2.4.4 Link Purpose (In Context).*
Some links do not have a clear and understandable purpose, even when read alone or together with the surrounding text.
- *Success Criterion 2.4.6 Headings and Labels.*
Some headings and labels describing topics or purposes are missing.
- *Success Criterion 3.2.4 Consistent Identification.*
Elements that perform the same function are not always presented in the same way.
- *Success Criterion 3.2.5 Change on Request.*
Changes in content or context do not occur only when explicitly requested by the user.

3. Correction of Non-Accessible Content

Remediation activities aimed at making accessible those elements that are not accessible as of the publication date of this Statement will be completed by the first half of 2026.

4. Preparation of the Accessibility Statement

This Statement was prepared on 23 June 2025 following an initial technical evaluation of the website. This Statement will be updated by 22 September 2026 and also if the Company makes substantial structural changes to the website.

The assessment was carried out by an independent third-party organization.

5. Methods for Submitting Reports

Individuals may submit reports via the designated contact form on the website at <https://www.retelit.it/it/web-accessibility> to notify the Company of any difficulties, suggestions, or non-compliance.

In the event of an unsatisfactory response or no response from the Company within 30 (thirty) days of the notification or request, the individual may submit a report to AgID via certified email (PEC) at the following address: protocollo@pec.agid.gov.it

6. Website Information

- Automated and manual usability tests have been conducted.
- This website is managed using the “Max” content management system (CMS).

7. Corporate Structure Information

- As of the publication date of this Statement, Retelit SpA has 3 employees with disabilities.
- There are no workstations for employees with disabilities available within the company.